



2025\*

# Daikin Factbox



A global leader in heating, cooling, ventilation, air purification and refrigerant technology

# Daikin

A global leader in heating, cooling, ventilation, air purification and refrigeration technology



Global

**n°1**

Air conditioning company <sup>1)</sup>



**28.98** billion euro global turnover

best result in Daikin's more than 100-year history (4,752.3 billion yen) <sup>2)</sup>



**100+** years of innovation

- Founded 1924 in Osaka, Japan
- Since 1982 Daikin Industries Ltd. Global headquarters in Osaka, Japan
- Since 1973 Daikin Europe N.V. Headquarters EMEA region in Ostend, Belgium
- Since 1999 Daikin Airconditioning Central Europe Headquarters CE region in Vienna, Austria



Operative in **173** countries

**103,500** employees



**133** production bases worldwide

**12** out of them in Europe

**1** in Turkey

**2** in the Middle East



Europe's

**n°1**

Manufacturer of hydronic heat pumps <sup>3)</sup>



Over **1,400,000** hydronic heat pumps installed across Europe since 2006



**5,300,000** units for sustainable heating, cooling, ventilation and refrigeration **manufactured per year** in the EMEA region



**3** core technologies – heat pumps, refrigerant control and inverter – to make heating, cooling, ventilation and refrigeration **carbon neutral**



**Only manufacturer** to develop and produce units, systems, refrigerants, and compressors in-house



**59** R&D centers worldwide including

**1** EMEA Development center in Ghent, Belgium, as global R&D headquarters for sustainable heating and cold chain solutions

1) Fuji Keizai Co., Ltd. "Global Home Appliance Market 2025" (Ranking of Equipment Sales for Global AC Manufacturers FY 2023 Results)

2) Fiscal year 2024 (April 2024 - March 2025)

3) BRG BUILDING SOLUTIONS – June 2025 report, data from 2024

# Daikin Europe N. V.



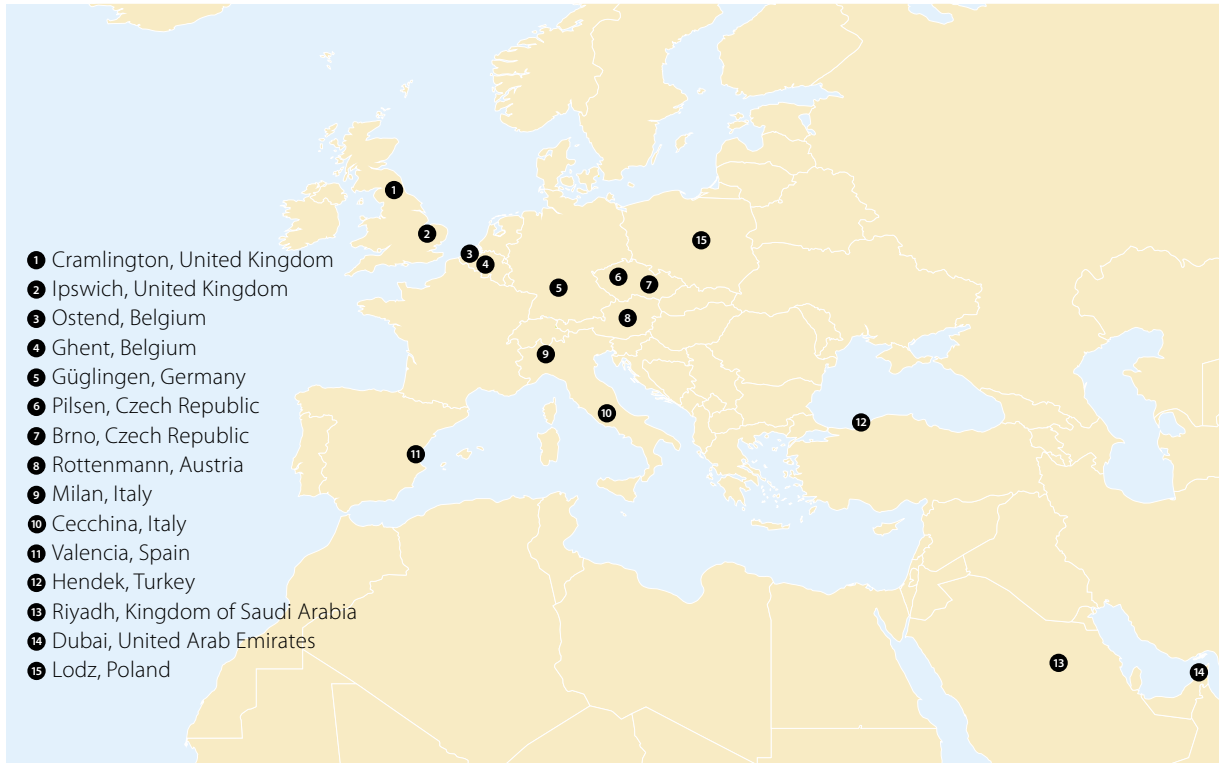
Residential



Commercial

In the EMEA region, Daikin Europe N. V. manufactures heat pumps, air conditioners, ventilation, and refrigeration systems at 15 HVAC-R production bases in Europe (12), Turkey (1) and the Middle East (2). The company group also operates 12 R&D centers, 141 training centers for partners, installers, and service technicians, as well as 15 B2C experience centers to consult with consumers.

## 15 HVAC-R<sup>1)</sup> production bases



## 12 R&D<sup>2)</sup> centers



1) HVAC-R = Heating, Ventilation, Air Conditioning, Refrigeration. 2) R&D = Research and Development

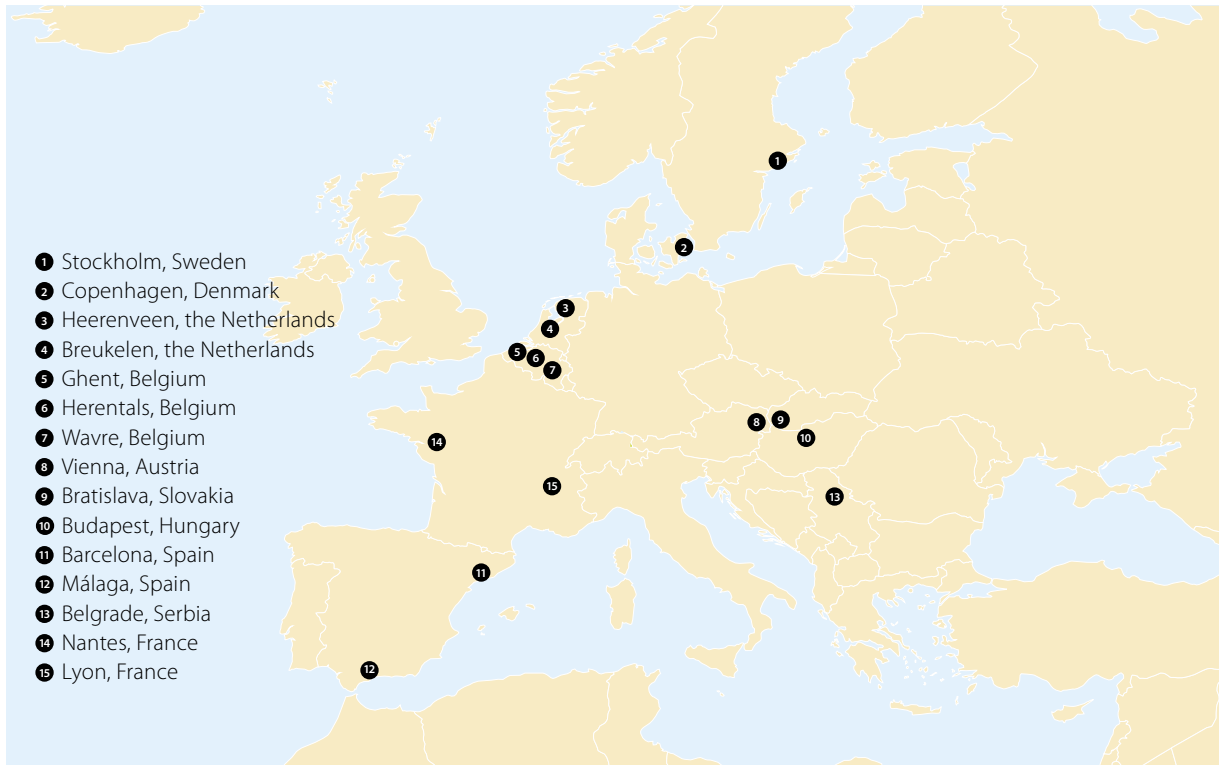


Residential

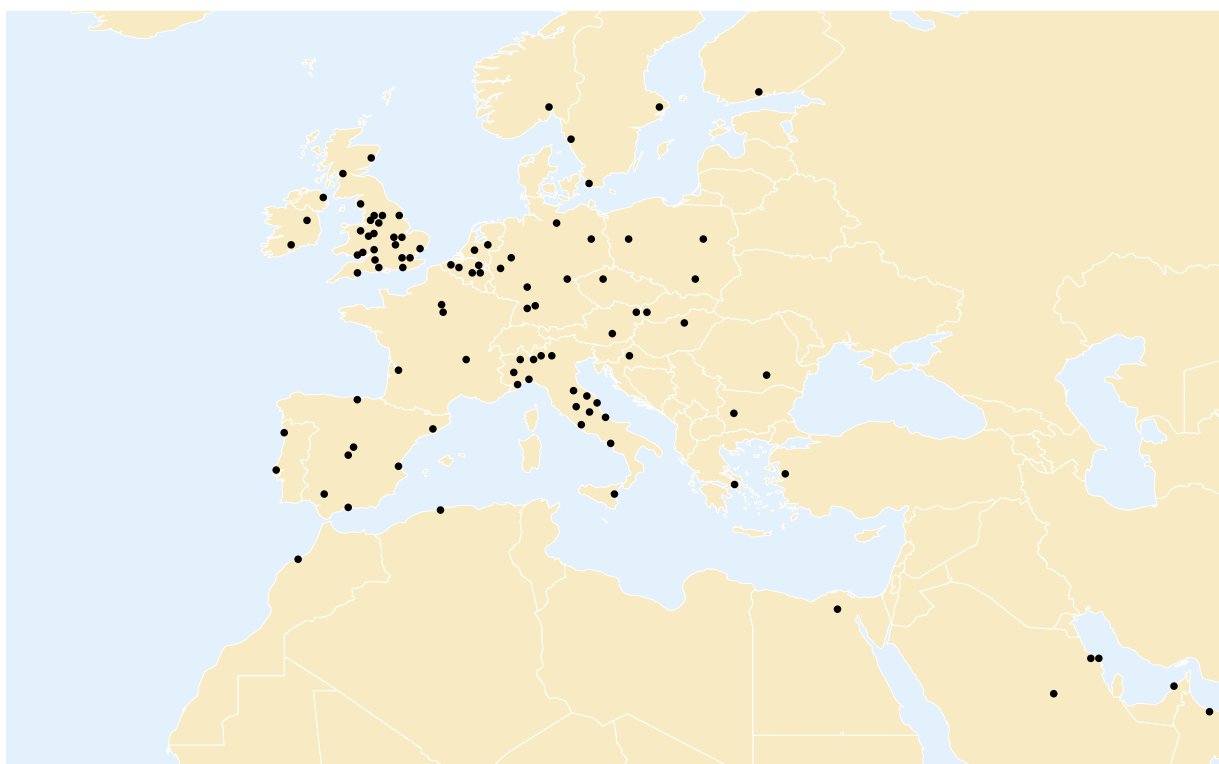


Total Solutions

## 15 B2C Experience centers



## 141 Training centers



# Daikin Central Europe



Residential



Commercial



Total Solutions

In the CE region, Daikin is one of the leading providers of heating, cooling, ventilation, air purification, and refrigeration solutions across 16 markets, collaborating with 3,400 HVAC-R partners.



Rewards  
**4**  
times in a row Kununu Top Company



Brands  
**5**  
Daikin, AHT, Zanotti,  
Tewis, Hubbard



Active in  
**16**  
countries

with  
**700**  
employees



Network of  
**3,400**  
partners



- 1** Daikin Central Europe headquarters covering 16 markets
- 12** Local sales and service offices
- 3** Daikin sales agents for Serbia/Montenegro, Slovenia Albania/North Macedonia/Kosovo
- 2** Daikin warehouses in Austria and Bulgaria
- 2** B2B experience centers
  - Your Daikin World in Vienna
  - Daikin Inspiration Park in Warsaw
- 10** Daikin trainings centers
- 1** Dual education program at Dual Academy Bratislava
- 4** B2C experience centers in Vienna, Budapest, Bratislava and Belgrade



# Daikin Mission

Air is essential to our existence. We use the power of air to bring low carbon heating and cooling solutions world-wide.

# Daikin Portfolio



Residential

## Solutions for homes



### Heating

Air-to-water heat pumps  
Water-to-water / Ground source heat pumps  
Hybrid heat pumps

- Daikin Altherma 3
- Daikin Altherma R Hybrid  
**New in 2025**
- Daikin Altherma 4 H (R-290, natural refrigerant)



### Air conditioning

Air-to-air heat pumps

#### Indoors

- Ururu Sarara
- Daikin Emura
- Stylish
- Perfera (test winner Stiftung  
Warentest 06/ 2025)
- Comfora
- Sensira

#### Outdoors

- Pair
- Nepura
- Multi  
**New in 2025**
- Multi+



### Air purification and humidification

Daikin streamer technology

- Models for rooms of any sizes

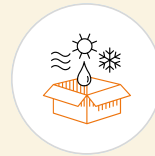


### Ventilation

Centralized heat recovery ventilation system

- Models for small to large single-family houses and flats

### Benefits



**Year-round comfort** through heating, cooling and hot water supply from one system, as well as reliable and quiet operation



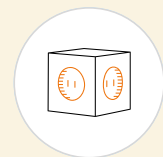
**For all types of homes** in new buildings, replacements or renovations



**Systems using renewable energy sources** including photovoltaics



**Lower running costs** through energy efficient solutions

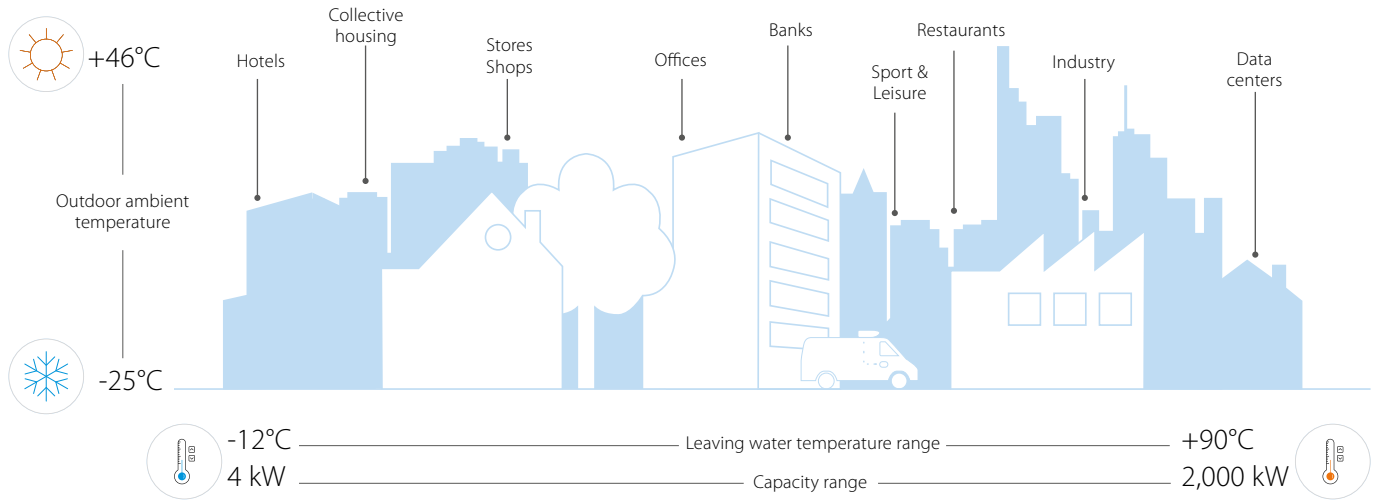


**Compatible** with existing heating systems and various electrical supply configurations



Commercial

# Commercial solutions scope



## Commercial heat pumps

for decarbonization

- VRV Heat pump
- VRV Heat recovery
- Small inverter chiller and heat pump
- VZ Water-cooled inverter heat pump
- Rooftop



## Commercial ventilation

Decentralized and centralized systems for indoor air quality control

- Air handling unit (AHU)
- Heat reclaim ventilation (VAM)
- Heat reclaim ventilation (VKM)
- Rooftop
- ERA Condensing unit



Commercial



## Light commercial climate control

for small and medium commercial purposes

- Sky Air
- VRV & VRV S-series
- Auto-cleaning cassette
- Biddle air curtain
- DX Indoor units for various applications
- **New in 2025**
- CO<sub>2</sub> VRV



## Control systems

for optimal operation

- Various smart building management systems
- Cloud-based remote control and monitoring solution



## Large commercial climate control

for commercial and industrial purposes

- Air-cooled chiller and heat pump
- Free cooling air-cooled chiller
- Water-cooled chiller and heat pump
- Centrifugal oil free water-cooled inverter chiller and heat pump
- Air-to-water multipurpose unit
- Fancoil

## Benefits



**Commercial heat pump solutions** to support decarbonisation of buildings – be it new build, replacement or renovation



**Year-round comfort** through heating, cooling, ventilation and indoor air quality solutions in one system



**Circular Economy and low global warming potential (GWP) refrigerants** to avoid wasting resources and reduce impact to the environment



**Partner programs** for HVAC-designers and commercial installation experts



**Energy & cost-efficient solutions** for small to large buildings and applications

## Total solutions offerings



### Design and engineering

- Consulting and engineering of HVAC-R solutions tailored to meet customer needs
- Calculation of total costs of ownership (TCO)



### Daikin 360° Service

- Maintenance and repair
- Energy and operation optimisation
- Modernisation & retrofit
- Turnkey solutions
- Rental solutions
- Sustainable business
- Spare parts
- Expert training



### Quality assurance

- Compliance with safety regulations and standards, quality control and a safe working environment  
**New in 2025**
- Stand By Me Certified Partners



### Project management

- Execution of all aspects of the project, ensuring successful delivery

## Benefits



**Lifecycle support** from design to decommissioning



**Direct contact** with Daikin for all requirements



**Customized solutions** which also reduce environmental impact



**Consistent quality** across Central Europe



**Minimized liability and effort** as Daikin assumes responsibility



**Lower total cost** and enhanced efficiency

# Full cold chain



**Production**  
Industrial refrigeration



**Transport**  
refrigeration



**Logistics**  
Commercial and industrial refrigeration



**Transport**  
refrigeration



**Retail**  
Commercial refrigeration



**Transport**  
refrigeration

# Extensive refrigeration product range

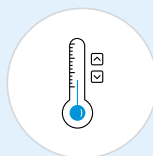
Tailored solutions for every industrial, commercial, or HoReCa\* project need

- Daikin CO<sub>2</sub> Conveni Pack
- ZEAS CO<sub>2</sub>
- CO<sub>2</sub> Multi compressor racks
- R-290 Monoblock units
- Bi-block units
- CO<sub>2</sub> Condensing units
- AHT Freezers and coolers



\* HoReCa = Hotels, Restaurants, Cafés

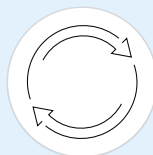
## Benefits



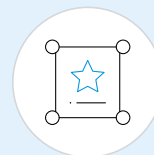
**High-efficiency products** help achieve energy consumption reduction targets



**Strong service infrastructure** ensuring reliable support



**Daikin Conveni Pack as a unique all-in-one solution** for refrigeration, heating, and air conditioning



**Tailored CO<sub>2</sub> multi-compressor rack units** for specific project requirements



**Extended warranties** above industry standards for major product lines



# Daikin Environmental Vision 2050

Globally, we aim to provide safe and healthy air environments while striving to reduce greenhouse gas emissions to net-zero by 2050 across the entire lifecycle of our products.





# Focus areas to reduce greenhouse gas emissions

Cooling, heating, ventilation, and refrigeration technologies ensure comfort and reliable infrastructures with global demand expected to rise. Since most CO<sub>2</sub> emissions from HVAC-R equipment occur during their use and end-of-life phases, Daikin has set priorities: As an industry leader, the company contributes to **decarbonization** by providing **energy-efficient products like heat pumps**, making **balanced refrigerant choices**, offering **energy management solutions**, and promoting a **circular economy for refrigerants**.

Read more on [www.daikin.com/csr/report](http://www.daikin.com/csr/report) (Daikin's global Sustainability Report 2024)

	
<p><b>Decarbonization of buildings</b> through heat pumps</p>	<p><b>Energy efficiency</b> of products and solutions including <b>energy management</b></p>
	
<p><b>Circular economy of refrigerants</b> to reduce the production of virgin gas</p>	<p><b>Scale up decarbonization</b> with 3,400 Daikin partners in CE markets</p>

## Offerings for energy management

<p>FOR CONSUMERS</p>		<p>FOR PROFESSIONALS</p>	
	 <p><b>STAND BY ME</b></p>	 <p><b>DAIKIN ON SITE</b></p>	 <p><b>DAIKIN CLOUD SERVICE</b></p>
<p><b>Onecta app</b> enables consumers to easily control and monitor Daikin cooling and heating units in homes</p>	<p><b>Stand By Me</b> Once consumers register their Daikin units, they can ensure that they keep running smoothly, safely, and efficiently</p>	<p><b>Daikin On Site</b> enables service technicians and facility managers to remotely monitor and maintain chillers and air handling units in larger buildings</p>	<p><b>Daikin Cloud Service</b> enables installers to remotely monitor residential, commercial and industrial Daikin systems</p>



## Offerings for a circular economy of refrigerants



Loop by Daikin Recover Reclaim Reuse program for key accounts and investors to collect large refrigerant quantities



Mobile R-cycle recovery unit to remove impurities such as oil, acid and moisture from gas



Loop by Daikin product range with reclaimed refrigerant: VRV units produced and sold in Europe\* and chillers\*\*

## Recognitions



SCIENCE BASED TARGETS

DRIVING AMBITIOUS CORPORATE CLIMATE ACTION



\* EU member states, UK, Bosnia-Herzegovina, Serbia, Montenegro, Kosovo, Albania, North Macedonia, Iceland, Norway, Switzerland

\*\* EWAD-TZ, EWFD-TZ D, EWYD-BZ, EWWD-J, EWLD-J EWWD-VZ, EWWD-DZ, WSC/DWSC/DWDC

on request: EWAT-B, EWFT-B-C, EWYT-B, EWAT-CZ, EWYT-CZ, EWYT-CZI+EWYT-CZO, EWWT-Q, EWHT-Q, EWLT-Q chiller ranges



**DAIKIN AIRCONDITIONING CENTRAL EUROPE HandelsgmbH**

Lemböckgasse 59/1/1, A-1230 Wien · Tel.: +43 / 1 / 253 21 11 · E-Mail: office@daikin.at · www.daikin.at and www.daikin-ce.com

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